



IQRAR ULLAHJAN

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Position Applied For: DRIVER

Personal Information

Marital Status: Married

Gender: Male

Date of Birth : 16/04/1993

Nationality: Pakistan

Visa Status: UAE Residence

SKILLS & ABILITIES

- Strong attention to details
- Excellent time management
- Reliable and trustworthy
- Good communication and customer service skills
- Ability to work independently as part of team
- Proficient in using cleaning equipment and chemicals

DRIVING LICENSE HOLDER

License No: 3869509

Issue Date: 11/10/2018

Expiry Date: 11/10/2025

Place of Issue: Dubai UAE

**Category: 3 Light Vehicle
(Manual)**

OBJECTIVE

Dedicated and reliable Driver with over **3 + Years** of Experience providing exceptional Customer service services Seeking a position where my skills can contribute to creating a comfortable environment for clients

EDUCATION

Diploma of Associate Engineer (Civil) 2012

Board Technical Institute Peshawar Pakistan

PROFESSIONAL EXPERIENCE

TAX Driver

Arabia Taxi LLC

2022 – Present

- Collecting clients at the start of their journey.
- Assisting clients with the loading and unloading of their baggage and other personal belongings, as needed.
- Starting and stopping the taximeter at the correct times.
- Selecting the fastest route to the client's destination, unless otherwise requested.
- Driving clients to their destinations.
- Informing clients of services and attractions that may be of interest to them.
- Adhering to road regulations.
- Ensuring that clients remain safe throughout the journey.
- Processing cash payments, ensuring that you carry sufficient change at all times.
- Ensuring that the vehicle remains clean and in excellent working condition.

Customer Service Agent

Dubai International Airport (Group 4 security)

2016-2019

- Maintaining a positive, empathetic, and professional attitude toward customers at all times.
- Responding promptly to customer inquiries.
- Communicating with customers through various channels.
- Acknowledging and resolving customer complaints.
- Knowing our products inside and out so that you can answer questions.
- Processing orders, forms, applications, and requests.
- Keeping records of customer interactions, transactions, comments, and complaints.

Entry Clerk

Procurement Dept Dubai

1 Year

Reference: Available on request