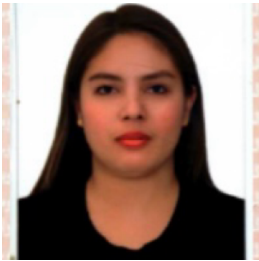


CONTACT

Mary Grace Añes

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OBJECTIVE

“A dedicated and results-driven professional with experience in team supervision, customer service, and fast-paced operations. Seeking a challenging role where I can apply my leadership skills, problem-solving abilities, and adaptability to contribute to business success.

EXPERIENCE

May 2013 - March 2025

- **Shift Supervisor**
Kuwait Food Company Americana assigned to Pizza Hut
Supervised daily operations and managed a team of staff to ensure high-quality service and customer satisfaction.

Managed shift schedules, delegated tasks, and monitored performance to meet company standards.

Handled customer complaints and resolved issues promptly.

Maintained inventory control and ensured the proper functioning of equipment.

June 2010 - March 2013

- **Sales Clerk**
Burlington Industries Philippines Incorporated
Assisted customers with product selection and provided excellent customer service.

Managed sales transactions and ensured accurate records of all sales.

Maintained inventory and restocked shelves to ensure product availability.

Assisted in merchandising and promotional activities.

EDUCATION

2005 to 2009

- **University of Saint Anthony Iriga city Philippines**
Bachelor of Hotel and Restaurant Management

PERSONAL DETAILS

- Date of Birth : July 2 1989
- Marital Status : Married
- Nationality : Philippines